

Commitment to Excellence

TechSolutions Corporation delivers valued information technology services to customers throughout the world. Our commitment to excellence encompasses ongoing quality-focused activities and performance improvement efforts across all aspects of the organization. This continuing journey addresses both service delivery processes and organizational management processes. It draws on the principles of ITIL, SEI/CMMI, ISO20000, ISO9000, and the Malcolm Baldrige framework and is guided by our Quality Policy:



- **We will strive to exceed our customers' expectations for competence, performance, and value, seeking to meet our objective of becoming their preferred vendor for information technology services.**
- **We will strive for excellence in our hiring practices, and we will promote a culture of exceptional professionalism, exceptional ideas, and exceptional results.**
- **We will strive to continually improve both the efficiency and effectiveness of all corporate processes, applying the principles of widely accepted quality standards.**
- **We will operate in an environment of fairness, integrity, respect, and courtesy toward customers, employees, investors, partners, and competitors.**